

# COUNTY OF MONTGOMERY

102 East Spring St. P.O. Box 425 Troy, North Carolina 27371-0425  
Telephone: (910) 576-4221 Fax: (910) 576-4566

[www.montgomerycountync.com](http://www.montgomerycountync.com)



## BOARD OF COMMISSIONERS

Jackie Morris, Chairman  
Anthony Copeland, Vice Chairman  
Jim Matheny, Commissioner  
Mike Criscoe, Commissioner  
Wayne Wooten, Commissioner

## OFFICERS

Matthew Woodard County Manager  
C.D. Crepps Finance Director  
Melissa Pipkin Register of Deeds  
Russell J. Hollers County Attorney  
Chris Watkins Sheriff  
Clerk to the Board

## MONTGOMERY COUNTY PUBLIC UTILITIES DEPARTMENT WATER SYSTEM ID# 03-62-010 PRESS RELEASE

FOR IMMEDIATE RELEASE  
Monday November 5, 2018

Matthew Morris, Public Utilities Director  
[matthew.morris@montgomerycountync.com](mailto:matthew.morris@montgomerycountync.com)

### **BOIL WATER ADVISORY (11/5/2018)**

Due to a water main break and/or a severe loss of pressure on November 5th, Montgomery County water customers are experiencing outages and periods of low pressure. This outage is affecting customers located on Saunders Rd, Pekin Rd, Hicks Rd and Springdale Heights. Outages and periods of low pressure increase the potential for back-siphoning and introduction of bacteria into the water system.

Once service is restored, Montgomery County Public Utilities staff will flush the distribution lines in the affected areas. This will likely continue for 24 hours. Please be aware that periods of air and/or discoloration are likely upon service being restored. This poses no health risk in and of itself. Flushing your system by leaving a faucet running should clear the lines.

However, outages and periods of low pressure increase the **potential** for back-siphoning and introduction of bacteria into the water system. Therefore, the Division of Water Resources advises that when water service is restored, consumers **boil all water** used for human consumption (including drinking, cooking, brushing teeth, making ice and food preparation), or use bottled water until water quality tests confirm that your water is safe for human consumption. Vigorous boiling for 1 minute should kill any disease-causing organisms that **may** be present.

This advisory will remain in effect until water quality confirmation is obtained and notice is issued. If you have any questions concerning this notice, please contact the Montgomery County Public Utilities Department at 910-439-6197.