

COUNTY OF MONTGOMERY

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MONTGOMERY COUNTY PUBLIC UTILITIES DEPARTMENT WATER SYSTEM ID# 03-62-010 PRESS RELEASE

FOR IMMEDIATE RELEASE
Thursday, September 5, 2019

Chris Hildreth, Director of Development & Infrastructure
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BOIL WATER ADVISORY (09/05/2019)

This is a message from the Montgomery County Emergency Management Department. A telecommunications contractor damaged a major water transmission line this afternoon causing widespread outages for water customers in southeastern Montgomery County.

Utility crews are on scene but expect repairs to continue through the night. Crews will begin restoring services once repairs are completed. Service restoration will be gradual as lines are filled and tank levels recover. Once service is restored, customers can expect periods of air and/or discoloration. These pose no health risk in and of themselves and leaving a faucet running should help flush your system.

However, outages and periods of low pressure increase the **potential** for back-siphoning and introduction of bacteria into the water system. Therefore, the Division of Water Resources advises that when water service is restored, consumers **boil all water** used for human consumption (including drinking, cooking, brushing teeth, making ice and food preparation), or use bottled water until water quality tests confirm that your water is safe for human consumption. Vigorous boiling for 1 minute should kill any disease-causing organisms that **may** be present.

This advisory will remain in effect until water quality confirmation is obtained and notice is issued. If you have any questions concerning this notice, please contact the Montgomery County Public Utilities Department at 910-439-6197.

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